Kenpas Hall, Kenpas Highway, Coventry, CV3 6AW

#### **CUE CLUB MEMBERSHIP TERMS & CONDITIONS**

- Membership is non-transferable and only can be used by the named member.
- Membership is to be renewed every 12 months.
- Lost Membership cards are charged at £10 for a reissue.
- Members must inform "The Cue Club" at the first available opportunity of any change of personal details this can be done in person at "The Cue Club" via e-mail at (info@cueclubcoventry.com) or via "The Cue club" app
- If your membership has expired, you will be required to obtain membership renewal before the using of the tables or any other cue club facilities.
- If the Member has opted for the standing order renewal it is the responsibility of the member to cancel the standing order if they no longer require entry into "The Cue Club" after the 12-month subscription has lapsed.
- Members may bring guests and children to "The Cue Club". The member is responsible for their guests "The Cue Club" reserve the right to forbid entry of any guests a guest fee will be payable.
- Once "The Cue Club" is at its maximum members, no more members can be allowed to join until membership slots become available.

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#### **CUE CLUB MEMBERSHIP TERMS & CONDITIONS Cont:**

- "The Cue Club" Management and staff reserve the right to ask any members and their guests to leave the club if they believe that the club rules are not being adhered to "The Cue Club" also reserves the right to ban any member or guest of the member, if they are seen to be anti-social in any way to the staff, other members, customers or causing damage to property of "The Cue Club" or its surrounding neighbours The banning from "The Cue Club" will also be made official after the incident by way of an official letter/email which will also inform of the loss of membership In which the said member will have the right to reply No reimbursement of membership costs will be paid back in the event of the Loss of membership.
- The Tables are only to be use be members and their guests A person under the age of 16 needs to be accompanied by an adult.
- The purchase and supply of alcohol within "The Cue Club" is in accordance with the permitted hours laid out by its premises license and the licensing objectives For the prevention of crime and disorder, public safety, prevention of public nuisance and the protection of children from harm.
- Alcohol may not be sold or consumed on the premises by any person under the age of 18 proof of ID maybe required and "The Cue Club" have the right to refuse anyone who does not produce this ID. "The Cue Club" operates a "Challenge 25" policy Acceptable proof of ID are A Valid Passport, A valid Driver's Licence, A PASS from the Proof of Age Standards Scheme, A British military ID card, A National Identity Card.
- "The Cue Clue" has a gambling and protection of vulnerable Policy To ensure that no person, under no circumstances under the age of 18 are permitted to use the gaming machines.
- "The Cue Club" has a safeguarding policy in place to protect vulnerable adults and children

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#### **CUE CLUB MEMBERSHIP TERMS & CONDITIONS Cont:**

- "The Cue Club" ask that all members respect the rights of others to ensure that the community feel is always kept within "The Cue Club" making all members and their guests feel welcome at all times we would ask that consideration is also taken into account outside of "The Cue Club" or on platforms like social media that could result in detrimental effect to the members or the Club.
- We would ask that all members coming to and from the Club be respectful of the residential surrounding area outside of "The Cue Club" allowing the residents of the area to enjoy a peaceful environment in which they live this includes only drinking within the Grounds of "The Cue Club". Ensuring leaving the premises quietly, with no purchased drinks
- Smoking and the use of vapes is only permitted within the outside smoking area.
- Only food and drink purchased from the bar maybe consumed on the premises.
- We have a Zero tolerance policy to all drugs and weapons any members found in possession of such items will with immediate effect lose their club membership.
- "The Cue Club" is committed to ensure our venue, staff and customers enjoy "The Cue Club" surroundings, safety and free from harm and we operate a "customer search policy" – This is to be carried out by a staff member if they feel it to be necessary – for the prevention of the zero drugs and weapon policy or the prevention of theft or harm.
- Any vehicles left over night will not be able to be collected at any other time apart from within the stated opening hours.

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#### **CUE CLUB MEMBERSHIP TERMS & CONDITIONS Cont:**

- "The Cue Club" can not be held responsible for private property whilst on the premises All lost property will be held for a period of 6 months Please contact "The Cue Club" on (telephone Number) immediately if an item has been lost.
- "The Cue Club" reserve the right to close the premises for Private events.
- As a member of "The Cue Club" you are agreeing that you are aware that the use of CCTV, live streaming and photographs are allowed and monitored and can be used within all media platforms.
- Wheelchair / Disabled access for Snooker Due to no space being available for an access lift to the "The Cue Club Coventry" 1<sup>st</sup> floor snooker tables. We are unable to offer snooker to wheelchair or persons who are not able to climb stairs. We can offer cue sports in the form of Pool Tables to the ground floor. However, if snooker is required, we have an arrangement in place where accessible snooker is available at "The Atack" Snooker Club, Regent Street in Nuneaton.
- <u>"The Cue Club (Coventry)" Statement Policy From Ms Holly Fletcher "The</u> <u>Cue Club (Coventry) Limited – Company Director</u>

Our aim is to bring cue sports along with other club and league games back to Coventry – We aim to provide high quality pool and snooker tables along with other club games for our members – providing value for money on table costs, drinks and food and we aim to provide a welcoming and friendly atmosphere for all our members and their guests – We will always aim to have good communication with each Cue Club member – so if you feel we could include something more at the Cue Club or you feel not happy with something - please do not hesitate in e-mailing me at \_\_\_\_\_\_ So for all of you that are potty about pool and smitten about snooker – get your cues at the ready and let the fun frames begin

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### **CUE CLUB MEMBERSHIP TERMS & CONDITIONS Cont:**

Find us at:

